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## **DIRECTOR'S REPORT SEPTEMBER 2017**

### **COMMUNITY, GOVERNMENTAL, AND INTERLIBRARY RELATIONS:**

**2018 Budget:** The first reading of the budget was approved by Council on August 24. There was a motion to reduce the library budget by \$60K, but the motion did not receive a second. The second reading of the budget was approved on September 5.

**Trustee training:** The State Library will sponsor a Trustee training event here on Thursday, November 16, from either 5:30-8:30 or 6-9. This session will focus on issues this Board would like to use as examples, but will also have other library trustees in attendance.

*Tracy Cook will lead the Rapid City Library Board in exploring how a particular library service creates value; how to navigate policy changes; and how to communicate value to their stakeholders. The Board will be led through a process of identifying and communicating value. Observers and the Board will learn about the strategic triangle, policy windows, policy beliefs, and communication strategies. The Board will have a chance to apply what they learned. Observers (librarians and trustees from other libraries) will learn how to apply these principles in their own library.*

**Ellsworth service:** Five options for funding Ellsworth library cards were provided to Dennis Hale; it is now up to Mr. Hale to determine if he wishes to act on any of those options or identify other solutions.

**After-hours behavioral Issues:** The shutdown of the Wifi took place the week of September 4, with the installation of new wireless hubs; the Wifi turns off two hours after closing, and restarts 2 hours before opening. The exterior power outlets were capped on August 30 and we have already seen the benefit from these actions.

**Knowledge Network:** We have cut back on our contributions to the Knowledge Network (BHKN). Rather than having five staff working on the project, we have two staff focusing on aspects directly relatable to public library services. This change is in accordance with the MOU signed by the former library director in 2015.

**Friends:** With the removal of the Sendak exhibit, we will begin moving the Friends' sorting and storage space back to the garage, in order to give them more space, minimize safety hazards, and minimize disruption during staff work time. At a later date we will implement the Friends' booksale move to the solarium, which will allow a makerspace in the current bookstore area.



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**Eclipse glasses giveaway:** The giveaway of eclipse glasses was an overwhelming success. An estimated 850-950 people lined up around the library, some as early as 5:00 am. There were just over 500 pair of glasses to give away, and although many were disappointed, they were cordial and orderly; many people thanked us for making the

opportunity possible. During the eclipse viewing itself, the public and staff shared their eclipse glasses with others, or gave them away to others who hadn't received any. A few of the people in line did come in to register for library cards, and several expressed an interest in making donations.



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