

# RAPID CITY PUBLIC LIBRARY

610 QUINCY ST. | RAPID CITY, SD 57701 | 605.394.6139

RAPIDCITYLIBRARY.ORG    

Date: November 18, 2024  
 To: RCPL Board of Trustees  
 From: Sam Slocum, Senior Librarian  
 Re: General Statistics

**Summary:** During the third quarter, the library saw increases in new borrowers, total borrowers, patron contacts, entry, drive-thru use, computer use, and circulation. There was a decrease in Wi-Fi use.

Compared to the third quarter of 2023:

- September’s Library Card Signup Month resulted in 1,229 new borrowers; this compares to 1,254 in 2023 and 721 in 2022
  - Total new borrowers in the 3<sup>rd</sup> quarter saw a slight increase of 8%
- Community members used library computers and Wi-Fi for over 65,693 hours
  - Computer use increased by 14%, however Wi-Fi access decreased by 17%
- Library staff engaged in-person and virtually with over 17,000 individuals
  - Over 2,800 requests were made for reading recommendations, research assistance, and help with in-depth questions
  - Over 650 were helped in the makerspace with vinyl printing, laser engraving, large format printing and 3D-printing
- Entry into the library increased by 3% and drive-thru use increased 6%
- Since its debut in May, the bookmobile has had over 4,000 visitors, 1,750 checkouts, and registered 200 accounts

