

Addendum B

Scope of Services

1. As a member of Rapid City's co-responder initiative, the Contractor agrees to provide outreach, response, assessment, mentoring, case management, and transportation services to the houseless community in crisis throughout the City limits of Rapid City, SD. The Contractor is an independent and autonomous actor in the provision of these services and at no point should be asked to provide, or be understood as providing, any law enforcement functions in their work as outreach provider and co-responder with City agencies also engaged in the support of and response to the houseless population.
2. Contractor's outreach, response and proactive support services to the houseless population will generally span six (6) days per week, totaling approximately 288 hours per week, in shifts and at a schedule to be mutually agreed upon by Contractor and City.
3. During the delivery of services to clients, Contractor agrees to transport clients to an approved location within the City limits, such as an open shelter, treatment center, social service agency, or other approved location. Transportation to private residences must be approved by the owner of the residence.
4. Contractor acknowledges that the scope of services providing support to houseless and intoxicated individuals may result in personal injury or property damage to Contractor's property, employees and volunteers. Contractor agrees to assume the risk of providing services, and agrees to maintain insurance coverage pursuant to Agreement terms.
5. Cooperative Planning: Contractor recognizes that planning within the City and other state and local agencies is essential to the success of a coordinated service delivery system. Contractor agrees to attend and participate in a reasonable number of meetings and planning efforts initiated by City. Contractor agrees to maintain open and responsive working relations with the Rapid City Police Department (RCPD), Pennington County Sheriff's Office (PCSO), Pennington County Health and Human Services (PCHHS), Rapid City Fire Department (RCFD), Pennington County Dispatch (PCD), and other community partners supporting houseless response activities.
6. Staffing: Contractor represents that it has employees who have experience and training to provide the services described, in a reasonable and responsible manner. Contractor agrees to provide the employees necessary to provide the services under this contract and to ensure such employees obtain training to be able to support the professional delivery of services, whether offered by the City, or another valid source. Prior to any employee of Contractor providing the services, Contractor agrees to arrange for completion of background checks and driver's history checks for all staff employed by Contractor who will be delivering services under this Agreement. Contractor acknowledges those with convictions of any sex offense, abuse of minors or active unresolved formal charges involving crimes of violence as defined in SDCL 22-1-2 (9), are ineligible to participate in delivery of services.