



DOWNTOWN LIBRARY
610 QUINCY ST. | RAPID CITY, SD 57701 | 605.394.6139

RAPIDCITYLIBRARY.ORG



DIRECTOR'S REPORT MAY 2022

COMMUNITY, GOVERNMENTAL, AND INTERLIBRARY RELATIONS:

The Rapid City Indian Boarding School Lands/Children's Memorial has started using our sound recording room to conduct oral history interviews, per an agreement between that organization and the library. By working together, we will make significant cultural information and regional indigenous history available to the public.

I attended a 'Coffee with the Cops' meeting that included representatives from the downtown business community and Journey On. We talked about ways that Journey On is helping the police department by dealing with more of the social services calls and getting people to the appropriate resources. Journey On also mentioned how some of their clients feel welcomed and helped at the library, and are learning that they need to modify their behaviors in order to be at the library. While this is not in and of itself a solution to incidents, it demonstrates that what library staff and Journey On are doing is making an impact. I also participated in a We Connect Community Business Toolkit meeting. We Connect Community is focused on giving businesses and employees tools for interacting with homeless individuals, and connecting the person in crisis to helping resources. Several of these information sessions are being presented by the BH Regional Homeless Coalition.

I visited the Hot Springs library and met with library staff, their interim director, and the new director. We discussed the library consortium and a number of collection development issues that their library will need to address. Although the new director did not take over until May 3, she did plan to attend the mini-conference on April 25.

Public Relations Coordinator Laurinda Tapper participated in General Beadle Elementary School's Parent Night this month. The library's Summer Reading initiative was promoted to encourage students to read throughout the summer in order to minimize summer learning loss.

NEW SERVICES

Four new self-service checkout kiosks were installed for library patrons, replacing outdated and inconsistently-functioning equipment. These kiosks include on-screen instructions to assist patrons with checking out their materials and color-coded cues to alert staff to patrons in need of assistance. The outdated and sporadically-functioning security gates at the front entry were also replaced. The new gates have enhanced functionality for staff, and we were able to eliminate the center gate that often resulted in congested traffic flow.

STAFF TRAINING AND DEVELOPMENT:

Congratulations to Brady Jones, who has been promoted from Library Associate I to Library Associate II/Bookmobile. Brady has previous work experience at the Spearfish library, and has been with us since November. We look forward to having his customer-focused service model involved with the pop-up library and eventually with the bookmobile.

The Black Hills Librarians' Mini-Conference was held on April 25 with 71 in attendance; several of the registered participants from Wyoming and northwestern South Dakota were unable to attend due to the recent snowstorm. Thank you to the Board members who were able to attend and assist with our required accreditation training. Library staff presented the conference sessions, and feedback from others who attended was that they learned new things or tips to improve their services, and all the information was relevant. We hope to use this same mini-conference model for next year, inviting other librarians to present sessions as well.

Library Page Stella Bond has resigned; she will be working in the same county department where her mother works. Stella volunteered for the library before becoming a page; we will miss her and wish her well in her new venture.

DIRECTOR'S REPORT:



The library hosted the 7th annual Peeps Diorama contest, with 49 entries. Kids (and their parents!) used Peeps candies to represent stories, including Arthur's Lost Tooth (pictured here), CinderPeep, Jack the Peep and the Jelly Beanstalk, and One Peep, Two Peep, Red Peep, Blue Peep. Voting for the favorite dioramas took place on the library's social media pages.

MEDIA COVERAGE:

- April 1, 2022: Newscenter1 Coverage - [Rapid City Public Library debuts Flood of 72 podcast](#)
- April 5, 2022: KOTA Coverage – [Libraries evolve for information overload](#)
- April 5, 2022: KEVN Coverage – [Libraries evolve for information overload](#)
- April 7, 2022: Newscenter1 Mention – [Rapid City releases Easter office schedules](#)
- April 16, 2022: KOTA Coverage – [A Place for Harvest finds a spot at Rapid City Public Library](#)
- April 16, 2022: KEVN Coverage – [A Place for Harvest finds a spot at Rapid City Public Library](#)
- April 27, 2022: KOTA Live Noon Show - Reader's Advisory
- April 28, 2022: KOTA Live Morning Show – Flood Podcast

ONLINE REVIEWS:

- April 3, 2022, Google 5-Star Review: Awesome space for kids. Justin Smith
- April 3, 2022, Google 5-Star Review. Sue Budd
- April 8, 2022, Google 4-Star Review: It's was nice was, was able to get assistance from one of the workers there to print some things. All the print did not fit on the page, so I will be going back to see what can be done. no way jose
- April 27, 2022, Google 5-Star Review: Very spacious and nice place to study. I often come here to focus on my work. It has four study rooms and many seating areas. It's generally calm and good to read and work here. The only problem is you have to change your parking zone every two hours. I wish they make it flexible for the people visiting library. There are several books and video libraries. Shailabh Rauniyar

VACANCY REPORT:

Vacancy Status as of 5/1/22				
LIBRARY DEPARTMENT	FULL AND PART-TIME POSITIONS	FULL AND PART-TIME EMPLOYEES	VACANCIES	STATUS
Management	2	2	0	
Senior Librarians	2	2	0	
Coordinators	3	3	0	
Business Office	1	1	0	
Facilities	2.75	2	.75	<i>The custodial position has been re-advertised; interviews have been held, but no one selected as yet.</i>
Library Associate I and II	22.75	18.75	4	<i>A recent internal promotion from a Library Associate I to a Library Associate II resulted in an additional LAI vacancy; however, the overall number of LA vacancies is unchanged.</i>
Library Technicians	2	2	0	
Outreach	2.5	2.5	0	
TOTALS	38	33.25	4.75	