



**DOWNTOWN LIBRARY**  
610 QUINCY ST. | RAPID CITY, SD 57701 | 605.394.6139

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## **DIRECTOR'S REPORT** **JULY 2021**

### **COMMUNITY, GOVERNMENTAL, AND INTERLIBRARY RELATIONS:**

The library has a new liaison with the police department. Lieutenant Jeff McCoy takes over as our liaison from Mark Eisenbraun, who served in that position since about 2014. Mark is retiring from the police department after nearly 25 years of service; we wish him well in his new ventures, and look forward to working with Jeff. The position of police liaison has been invaluable for effective communications between the library and police department.

Currently, if someone from Meade County comes to our library, we send them to Sturgis to get a card; once they have that card, they can use it here. However, that seems an unnecessary block to providing a great user experience, so we are working with Sturgis to improve this. We hope to be able to issue Sturgis library cards on their behalf, using their registration criteria. That would allow truly seamless service, while still meeting the administrative needs of both libraries.

The pop-up library continues to do well at various venues around the community. However, weather conditions at the pop-up events make it clear that a bookmobile is needed; staff have braved rain, cold weather, and windy conditions, sometimes all at once. Kudos to Dakota, pop-up team lead; Amanda, Scott O., Chris, Jules, Krista, Laura, Juliet, Scott H., Becky and Kathryn. Also to Sam S, who oversees the pop-up bookmobile project.

### **STAFF TRAINING AND DEVELOPMENT:**

On June 8, the Sean attended a training session on Recruitment and Retention. The information he brought back will be used to update the library's job ads and interviewing process as well as to identify ways to improve staff morale.

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On June 20 our Pop-Up Library stop at Knollwood Townhouses was moved to Vicki Powers Park. This allows us to have a presence on the north side of town but in a safer location for staff. We are exploring more northside options for the schedule next year.

### **MEDIA COVERAGE:**

- June 8, 2021 Rapid City Journal Coverage: [Children read to Zippit the dog as part of library summer program](#)
- June 10, 2021 Keloland | RCPL provided archival images: [Remembering the lives lost in the Rapid City Flood in 1972](#)
- June 12, 2021 KOTA News Mention: [We need public input Rapid City Public Transit Survey](#)

- June 18, 2021 Rapid City Journal Mention: [Make Music Black Hills festivities to be held Monday in downtown Rapid City](#)
- June 23, 2021 KOTA Live Noon Show: [Rapid City Public Library shares hot summer titles for your reading list](#)
- June 25, 2021 Newscenter1 Mention: [Rapid City guide to Independence Day 2021](#)

**ONLINE REVIEWS:**

- June 3, 2021 4-Star Google Review, Joel Palmreuter
- June 5, 2021 5-Star Google Review, Lynette Roubideaux
- June 22, 2021 5-Star Google Review, Calvin Kruse
  - Clean and very friendly and helpful personnel.