



REGISTRATION POLICY

~~January 22, 2020~~ April 13, 2020

Resident library accounts for Rapid City and Pennington County residents are valid for two years from date of issue. Computer access and institutional accounts are valid for one year from date of issue. Accounts for non-residents are valid for the term purchased (up to one year). If the contract for county services terminates, county residents will be notified that their accounts will expire on the date of the contract termination.

Account holders are liable for materials checked out to their account; the library card should not be loaned to others, and if lost or stolen, the cardholder should report that loss to library staff as soon as possible. If desired, account holders may designate one authorized user for their account. The authorized user is permitted to check out items on behalf of the cardholder; however, the account holder is liable for materials checked out by their designated authorized user.

Resident library accounts are available to individuals who provide proof of a physical residence within the city limits of Rapid City or within Pennington County. Proof includes documentation that one resides at, owns or rents a physical residence or business in the city or county, or that one receives mail, at no cost, at a local agency that assists individuals who are homeless or living in transitional housing. Addresses are verified through Rapid City's geographic information system.

Patrons who provide an address at locations primarily expected to be short term, seasonal or used to establish mail services without an ongoing local presence may receive a resident account by providing proof of their physical residence lasting 180 days or longer within an annual period; or, they may purchase a non-resident account, and may be eligible for a refund after providing proof of their residence lasting 180 days or longer. Post Office boxes, personal mailbox services and commercial mail service addresses may be used as a mailing address but do not constitute verification of a physical residence.

If a person has fines or fees at another Black Hills Library Consortium library, those must be paid to that library to a level that would unblock that account, before receiving an RCPL account.

A photograph will be taken at the time of registration; such photos are confidential, as is all patron account information. Inclusion of the photos will:

1. Help prevent the use of lost or stolen library cards;
2. Assist staff in identifying and serving patrons who have forgotten their cards;
3. Aid location of patrons in case of an emergency.

RESIDENT ACCOUNTS

City or County residents 18 years or older must present:

- Photo ID, date of birth, and verification of a current physical residence in Rapid City or Pennington County

City or County residents 17 years old and younger:

- A parent or guardian over the age of 18 must [have a library account in good standing](#)~~obtain a card~~, then may authorize an [account](#)~~card~~ for the minor.
 - A parent or guardian must present photo ID, date of birth, and verification of a current physical residence in Rapid City or Pennington County

Home Delivery – individuals within the city or county who have a physical barrier to library services including temporary or permanent disability, injury or illness.

- Photo ID or verification provided by facility, date of birth, and verification of a current physical residence in Rapid City or Pennington County
- Applicants must complete a home delivery registration form
- Delivery is only available within the Rapid City School District within Pennington County

ONLINE REGISTRATION ~~CARD~~ACCOUNTS

[Individuals within the city or county may register for a temporary library ~~card~~account by providing their information online. Until a photo ID and verification of physical residence is confirmed, such ~~card~~saccounts would be limited to:](#)

- [Online services and a maximum of 2 checkouts.](#)
- [Expiration in 3 months.](#)

NON-RESIDENT ACCOUNTS

Non-residents 18 years old and above must present:

- Photo ID, date of birth, and verification of a current mailing address
- Payment of a non-resident fee required, as outlined in the [Loan Periods, Fines and Fees Policy](#)

Non-residents 17 years old and younger:

- A parent or guardian over the age of 18 must [have a library account in good standing](#)~~obtain a card~~, then may authorize an account for the minor child
- A parent or guardian must present photo ID, date of birth, and verification of a current mailing address
- Payment of a non-resident fee as outlined in the [Loan Periods, Fines and Fees Policy](#)

INSTITUTIONAL ACCOUNTS

Agencies and businesses within the city or county, including assisted living, retirement, and childcare facilities whose clients are unable to utilize library services without assistance [may apply for an institutional account](#). Service provided by the library is not intended to take the place of an agency providing this service for themselves when they are specifically charged to do so.

- Institutional applicant must provide photo ID, date of birth and complete an institutional registration form
- Institution is financially liable for lost or damaged materials
- Institution must furnish and maintain a list of authorized users of the institutional account
- Delivery is available within the Rapid City School District within Pennington County

COMPUTER ACCESS ACCOUNTS

For use of the library's public access computers by patrons who are ineligible to apply for a library account or for which library access is temporary, e.g. youth without a guardian or tourists.

- No checkout privileges permitted
- Name and birth date required
- A photo ID is required for patrons over 18
- No physical card issued

Computer access accounts are not intended to replace or duplicate library accounts for patrons who are eligible for or have existing library accounts.

ACCOUNT RENEWALS

- Non-resident library accounts will be renewed for the term of purchase; resident library accounts will be renewed for two years
- Verification of current physical residence is required before an account is renewed
- Accrued fines and fees must be paid down to a level that unblocks the account
- The guarantor (parent and/or guardian) may renew accounts for all family members

CARD REPLACEMENT

- A photo ID or photo on file, date of birth, and verification of residential address is required to replace a library card

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