Reciprocal Borrowing with Sturgis Library allows cardholders to checkout and return materials at either library.

Automatic Renewal feature is a convenience to borrowers.

Late Fees have been eliminated on all children’s materials, to support early childhood education and literacy.

New Research Tools Added
- Mango Languages: interactive education at various levels for over 70 languages
- Newspapers.com: digital ad-free access to Rapid City Journal from 1886 to present
- Indian Claims Insight: searchable history of Native American resettlement and migration through Indian Claims Commission documents including dockets, treaties, public laws, executive orders, transcripts and more.

CHAOS* Makerspace added a laser cutter / engraver for public use.

Partnered with South Dakota Braille and Talking Book Library to provide a recording room equipped with acoustic foam and recording equipment in order to produce professional recordings of local interest.

Increased Downtown Library Hours based on community feedback and use.

**NEW AND NOTABLE**

2019 BY THE NUMBERS

- **12%** Entry Count
  - 44,000 more visits than last year
  - 1,200 Average daily visitors

- **56%** Drive-Thru Use

- **5%** New Borrowers

- **26,566** Patrons Helped
  - Including 14,000 Reference Questions Answered

- **8%** Computer Use
  - 350,000 hours using library computers and Wi-Fi

- **9%** Online Research Tools

- **6%** Digital Library Use
  - Almost 10,000 more uses

- **167,844** Online Interactions

- **802,446** ITEMS CHECKED OUT

*Creative, Hands-on, Artistic, Original, Space*