



DOWNTOWN LIBRARY
610 QUINCY ST. | RAPID CITY, SD 57701 | 605.394.4171

NORTH PARTNER LIBRARY
10 VAN BUREN ST. | RAPID CITY, SD 57701 | 605.716.4098

RAPIDCITYLIBRARY.ORG



DIRECTOR'S REPORT FEBRUARY 2020

COMMUNITY, GOVERNMENTAL, AND INTERLIBRARY RELATIONS:

Aly and I attended the United Way breakfast to learn about the United Way's new strategic direction; their community-focused initiative will be phased in over the next four years.

Aly and I also attended the Early Learner Rapid City quarterly meeting; the purpose of this group is to focus city-wide efforts to ensure appropriate educational opportunities for our young children. I have served on the subcommittee of community leaders, and Aly will be participating on at least one of the other subcommittees.

STAFF TRAINING AND DEVELOPMENT:

Sam Bockover was hired as a 20-hour Library Associate I. Sam has been working with us as a Page since July, and he had previously worked with us as a Page and temporary Library Associate from 2015-16. We're pleased to again have Sam join us in the Library Associate role. The vacancy for Sam's former Page position has been added to the city's job listings; this is a part-time, non-benefited position.

Julia (Jules) Kittelson was hired as a 30-hour Library Associate I. Jules has worked most recently at Reptile Gardens, and has significant customer service and public education experience. Her first day on the job will be February 17, and we look forward to having her on our team.

NEW SERVICES:

A new mobile printing service was implemented, that allows documents to be printed from a mobile device through a convenient app, from a website, or from email. Anyone in the library or a remote location can send their documents to the library printers, where they will be queued for up to 24 hours. Secure release of the print jobs is done through an email address.



EQUAL OPPORTUNITY EMPLOYER

DIRECTOR'S REPORT:

Remotely operated door locks have been installed on the interior doors of the vestibule. This safety feature was recommended by the Rapid City Police Department and Department of Homeland Security during a safety review of the facility.

Abby Crittenden will not be returning from her maternity leave; she has decided to be a stay-at-home mom. We will post her Library Associate II (Events) position after filling the LAII (Early Education) position.

Carpeting of the conference room, Hoyt room, and circulation work area was completed. The conference room and circulation work space had the original carpet from 2002, which was quite worn and well past its replacement schedule.

I met with Jared McEntaffer and Callie Tysdal from the Black Hills Knowledge Network to discuss demographic review options for developing the next strategic plan; they plan to have a proposal to us sometime in March.

MEDIA COVERAGE:

January 7, 2020 Rapid City Journal Mention: [Group Begins Foreclosure Proceedings Against Local Elementary School](#)

January 10, 2020 Rapid City Journal Mention: [Vehicular Homicide Suspect Pleads Not Guilty in Pedestrian Fatality](#)

January 11, 2020 US News & World Report Mention: [Man Pleads Not Guilt in Intoxicated Hit and Run Death](#)

January 12, 2020 Newscenter1 Mention: [Rapid City and the West River Housing Coalition Fight for Fair Housing in Rapid City](#)

January 14, 2020 KOTA News Coverage: [Educating Others in a Unique Way](#)

January 15, 2020 Black Hills Fox Coverage: [Lakota Stair Numbers](#)



EQUAL OPPORTUNITY EMPLOYER