COMMUNITY, GOVERNMENTAL, AND INTERLIBRARY RELATIONS:
The library was asked to participate in Horace Mann Elementary School’s STEM night this month. Students were able to learn about conducting energy as they constructed their own flashlight out of simple materials.

STAFF TRAINING AND DEVELOPMENT:
Staff members participated in a webinar to learn additional strategies to deal with angry patrons. While the vast majority of library visitors use the facility appropriately and engage with staff on a professional level, there are instances of inappropriate anger or behavior. The webinar provided staff with techniques to improve their response to emotional outbursts, learn to not take things personally, and outlined specific phrases to help keep customers’ emotions under control.

DIRECTOR’S REPORT:
Amanda (Mandy) Marquez was hired as the part-time Administrative Secretary, and started work on November 4. Mandy impressed us with her professionalism and personable manner, and we look forward to her being on our team.

MEDIA COVERAGE:
10/1/19 Rapid City Journal Event Mention - 2019 Young Readers One Book | Donald F Montileaux
10/1/19 Rapid City Journal COMPASS – October Events Article
10/4/19 Rapid City Journal Event Mention – October Job Skills Series
10/8/19 Rapid City Journal COMPASS Reader’s Advisory
10/8/19 SDPB Event Coverage – 2019 Young Readers One Book Donald Montileaux
10/12/19 Rapid City Journal Event Mention – No School Days Celebrate Culture, Family & Life
10/15/19 Rapid City Journal COMPASS Article – Mango & ArtistWorks Promotion
10/16/19 Newscenter1 Event Coverage – CHAOS Kids Bats & Butterflies
10/22/19 Rapid City Journal Event Mention - Not Too Spooky Story Time & Spooktacular Trick or Treat Parade
10/22/19 Rapid City Journal COMPASS Reader’s Advisory
10/23/19 Rapid City Journal Editorial Letter
10/24/19 Newscenter1 Event Coverage – Rapid City Public Library Hosts Haunted Gingerbread Class
10/29/19 Rapid City Journal COMPASS Article – November Events
10/30/19 KOTA Noon Show Live Interview –Halloween, Mango & ArtistWorks
10/31/19 KELO Event Coverage – Halloween Story Time
10/31/19 KEVN Event Coverage – Halloween Story Time