



DOWNTOWN LIBRARY
 610 QUINCY ST. | RAPID CITY, SD 57701 | 605.394.4171

NORTH PARTNER LIBRARY
 10 VAN BUREN ST. | RAPID CITY, SD 57701 | 605.716.4098

RAPIDCITYLIBRARY.ORG



Date: May 13, 2019
 To: RCPL Board of Trustees
 From: Lisa DaSilva, Customer and Technology Services Librarian
 Re: Expired Account Purge

In accordance with the Fines Forgiving policy, inactive patron accounts that have been expired for three or more years and have no outstanding materials will be purged annually.

4,964 inactive accounts expired before January 1, 2016. Of those, 4,363 are eligible for removal. They make up 9.8% of the total number of library accounts. This is a 5% decrease from the expired accounts purged in 2018.

When these accounts are purged, a total of \$29.00 in overdue fines will be waived. This amount is lower than in the past, due to system settings approved by the Black Hills Library Consortium in 2015. That setting meant that patrons were not charged overdue fees if they also were charged for lost material replacement costs. The consortium agreed to change the setting in 2018, after which late fees were once again assessed for lost or damaged items.

Expired accounts that have outstanding materials are retained per policy, so that those materials can be tracked and hopefully recovered.

Account and Fee Details

Expired Before January 1, 2016		
Patron Category	Total Accounts to Purge	Overdue Fines to Waive
Resident Adult	2,721	\$27.00
Resident Youth	563	-
Pennington County Adult	732	\$2.00
Pennington County Youth	132	-
Non-County Adult	125	-
Non-County Youth	10	-
Other	80	-
TOTAL	4,363	\$29.00