



RAPID CITY POLICE DEPARTMENT

Karl Jegeris, Chief of Police
Community. Service. Integrity.

To the Citizens of Rapid City:

The Rapid City Police Department provides law enforcement services to the City of Rapid City and its visitors, meeting the public safety needs of a growing community and responding to a high volume of calls for service. Our officers routinely make arrests, enforce traffic laws, mediate conflict, and inevitably insert themselves into confrontational and emotionally charged situations. We strive to serve with our mission statement in mind at all times: Community First, Service Above Self, Integrity Driven, One Interaction at a Time.

During the course of the year, we receive complaints from citizens regarding RCPD employees and their actions. We take these complaints seriously and make a point to investigate each one thoroughly. When we are wrong, we admit it. When appropriate, we take measures to improve our ability to provide service. Such measures might include policy or procedure changes, employee training or re-training, and in some cases, employee discipline.

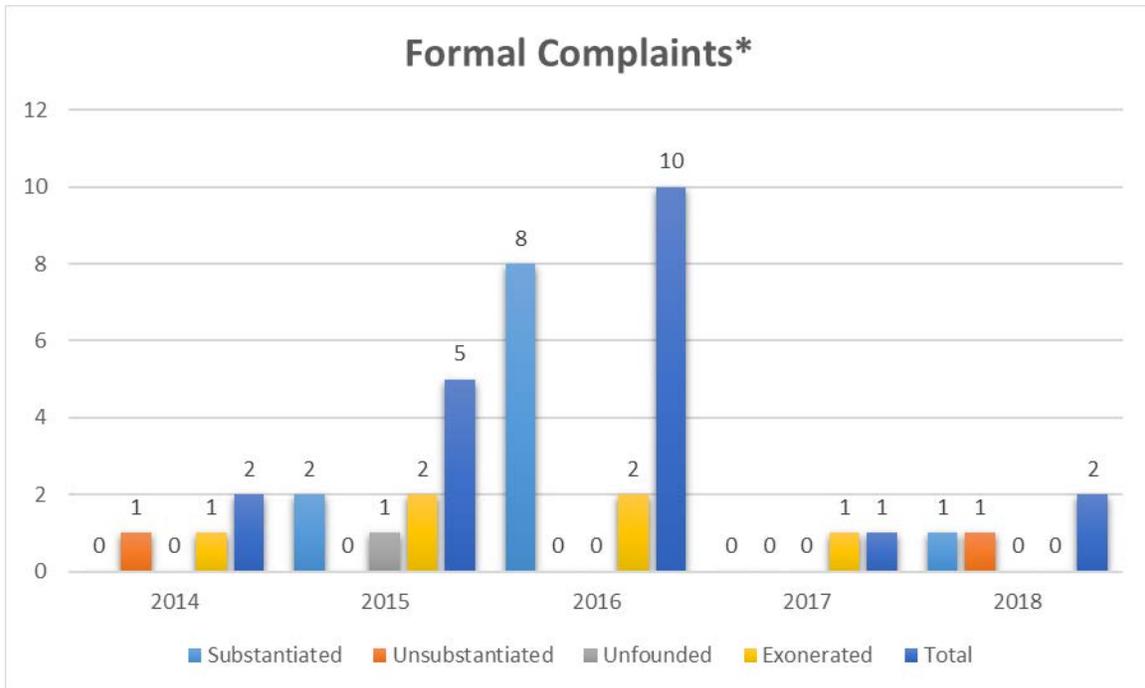
The Rapid City Police Department has two basic categories for complaints, Formal and Informal.

Formal complaints may include criminal acts, excessive force, improper or unjust arrest, improper entry into a building or onto property, improper or unjustified search, differential treatment, serious policy infractions, repeated minor policy infractions, sexual misconduct or harassment, or other complaints depending on the circumstances.

Informal complaints may include complaints regarding general demeanor such as gestures, bearing, attitude, language or other inappropriate actions, minor policy infractions, insufficient cause to stop a vehicle, or other judgment issues or complaints regarding the delivery of services.

Complaints of officer misconduct are accepted from all persons wishing to file a complaint, regardless of the hour or day of the week. This includes reports from anonymous sources, juveniles, or persons under arrest or in custody. Citizens are encouraged to submit their complaints as soon after the incident as possible. Complaints may be filed by the following methods: direct verbal communication to a supervisor or commander, telephone communication to a supervisor or commander, by letter or e-mail to a supervisor, commander or the Chief of Police, on an official complaint form, or through the on-line complaint form located on the Department's website: www.rapidcitypolice.org.

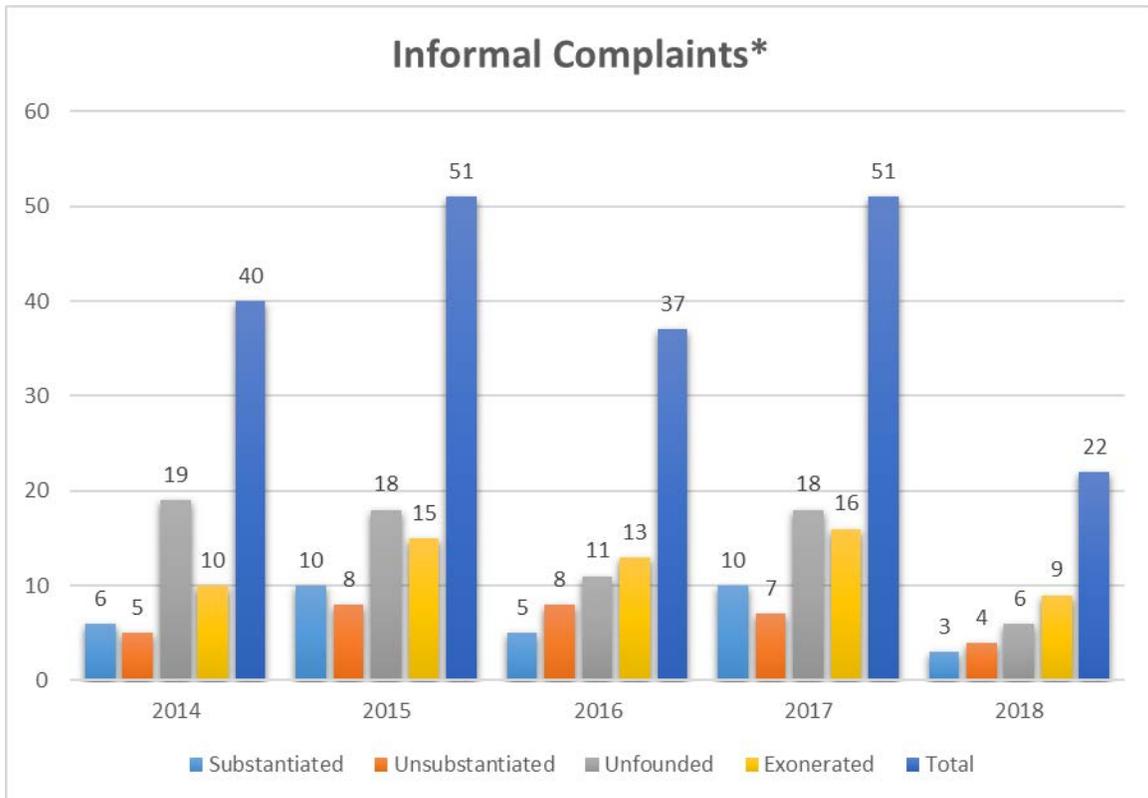
The following two tables summarize complaints received and their final disposition during 2018 in comparison to the previous four years:



Summary of Formal Complaints in 2018

- Unsubstantiated
 - (1) Damaged Property
- Substantiated
 - (1) Policy Violation

*It should be noted that each one of these complaints might contain multiple individual allegations associated with it.



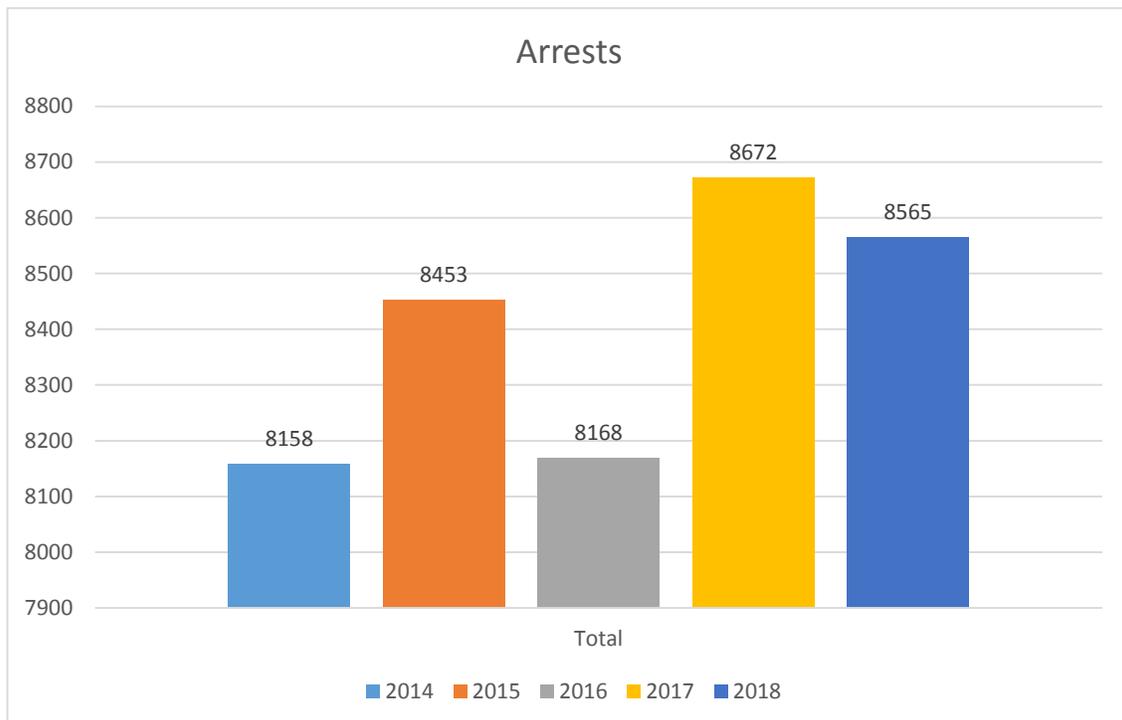
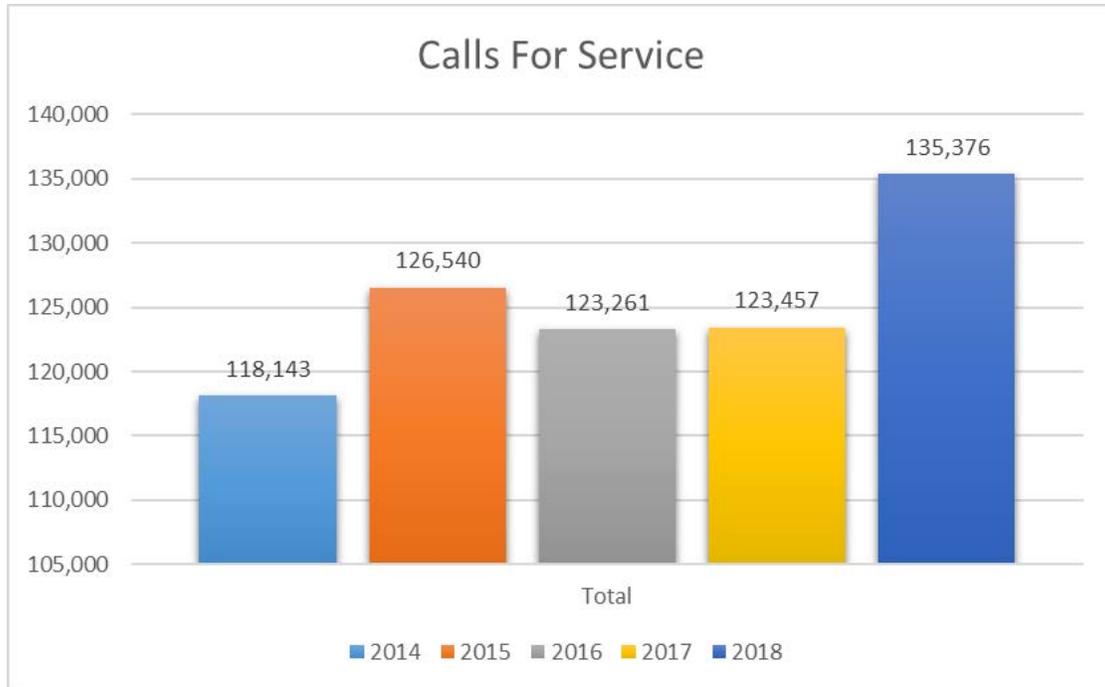
Summary of Informal Complaints in 2018

- Substantiated
 - (1) Lost Property
 - (1) Policy Violation
 - (1) Improper Conduct
- Unsubstantiated
 - (2) Improper Conduct
 - (2) Improper Action
- Unfounded
 - (3) Improper Action
 - (1) Improper Conduct
 - (1) Damaged Property
 - (1) Use of Force
- Exonerated
 - (4) Improper Action
 - (1) Improper Conduct
 - (4) Use of Force

*It should be noted that each one of these complaints might contain multiple individual allegations associated with it.

Calls for Service

We classify calls for service (CFS) into two categories. The CFS number totals below reflect both *public-initiated* calls and *officer-initiated* calls to include traffic stops, subject stops, response to a crime in their presence and so on.



It is important to consider that the total number of complaints received in 2018 was a small percentage of the total number of calls for service police employees handled.

I believe the citizens of Rapid City can be as proud of the men and women of the Rapid City Police Department as I am. The high volume of work and the low number of complaints is a positive reflection of the quality of employees who serve you as well as the training they receive.

Sincerely,

A handwritten signature in black ink that reads "Karl Jegeris". The letters are cursive and fluid, with a prominent 'K' and 'J'.

Karl Jegeris
Chief of Police