



DOWNTOWN LIBRARY
 610 QUINCY ST. | RAPID CITY, SD 57701 | 605.394.4171

NORTH PARTNER LIBRARY
 10 VAN BUREN ST. | RAPID CITY, SD 57701 | 605.716.4098

RAPIDCITYLIBRARY.ORG



Date: May 14, 2018
 To: RCPL Board of Trustees
 From: Lisa DaSilva, Customer and Technology Services Librarian
 Re: Expired Patron Purge

Summary:

In accordance with the Fines Forgiving Policy, inactive patron records that have been expired for three or more years may be purged.

4,587 inactive patron accounts are eligible for removal because they expired on or before December 31, 2014. These accounts made up 11.2% of the total 40,935 patrons as of January 1, 2018. By comparison, 4,546 expired accounts were removed in 2017, or 11.05% of the total patrons.

In this year's purge, \$101,295.27 in fines and fees would be removed. Fees for lost or damaged material account for \$70,449.77 and overdue charges total \$30,845.50. This represents 20.5% of the overall amount of outstanding fees, which total \$493,247.50.

By comparison, this is an increase in the amount owed from 2017, which totaled \$91,740.11. There was an 11.3% increase in overdue fines owed and a 10% increase in lost or damaged fees owed.

In 2015, the library limited the number of items patrons may check out, which will lead to reduced bills for lost material in future database purges.

Account and Fee Details

Patron Category	Total Accounts	Fines	Lost/Damaged	Total to Waive
Resident Adult	3,038	\$23,439.00	\$54,840.04	\$78,279.04
Resident Youth	618	\$4,345.50	\$9,513.23	\$13,858.73
Pennington County Adult	618	\$1,965.00	\$3,923.50	\$5,888.50
Pennington County Youth	151	\$456.00	\$845.00	\$1,301.00
Non-County Adult	76	\$168.00	\$315.00	\$483.00
Non-County Youth	11	-	-	-
Other	75	\$472.00	\$1,013.00	\$1,485.00
TOTAL	4,587	\$30,845.50	\$70,449.77	\$101,295.27