7 June 2017

Rapid City Public Library Attn: Jim McShane 610 Quincy Street Rapid City, SD 57701

RE: Invoice (#17-1029) - Strategic Planning Process and Report

Services

Facilitation/Training/Community Outreach

- Pre-planning meetings with Director and Assistant Director
- Leadership Team Meeting(s) Designed questions and Team building activities
- Leadership Team and Staff Convening/Training(s) in May/June 2016
- Postcard size survey development
- Chaos Makerspace Festival surveys and interviews
- Research on innovative libraries through Google Alerts & visiting libraries across the country
- Individual interviews and personal photo with 'My RCPL Big Idea' on white board
- Meeting with Board
- Full survey development to use one on one and online
- World Café/OST convenings:
 - > Sept 18 @ Library
 - Nov 29 @ Sandwich Shop in Creamery
 - ➤ Dec 22 @ Library w/ Teen UP and college students
- Voices captured of Teens, College students, Retirees, Homeschoolers, Elected Officials, RCPL
 Board Members, and those being served by Cornerstone Rescue Mission
- Report Delivered

TOTAL \$15.500.00

Please remit payment to:

Malcom Chapman 3213 West Main Street #182 Rapid City, South Dakota 57702 EIN – 45-5334795

Malcom Chapman 3213 West Main Street #182 Rapid City, SD 57702 Phone: 605.390.1367

